

thepathapp Privacy Policy

Last Updated: May 3, 2023

We are committed to protecting the privacy of our users. This Privacy Policy outlines how we collect, use, and disclose information collected through our mobile app.

Information Collected

We collect the following types of information from our users to operate, provide, improve, understand, and customize our services:

- Personal Information: We may collect your name, email address, gender, and date of birth if you provide them to us when creating an account or contacting us for support.
- Education or Job Information: We may collect where you school or work if you provide them to us when creating an account.
- Messages, media, and files: We may collect messages, media, and files user exchanges with others and store them securely on our servers.
- Device Information: We may collect information about your device, including the device type and operating system.

Use of Information

We use the information collected from our users for the following purposes:

- To provide and improve our services
- To communicate with our users about their accounts, our services, and changes to our policies
- To personalize the app experience for our user
- To comply with legal obligations

We do not share personal information with third parties except as required by law or to provide our services.

Data Erasure

You can request that your personal information be deleted at any time. Please note that if you request the erasure of your personal information:

- We may retain your personal information as necessary for our legitimate business interests, such as fraud detection and prevention, and enhancing safety. For example, if we suspend an account on “**thepathapp**” for fraud, sexual harassment, or safety reasons, we may retain information from that “**thepathapp**” account to prevent the user from opening a new account in the future.
- Information you have shared with others (e.g., messages, media, and files) will continue to be accessible on “**thepathapp**” with those you shared with, even after your “**thepathapp**” account is deleted. However, the attribution of such information to you will be removed.
- Because we take measures to protect data from accidental or malicious loss and destruction, residual copies of your personal information may remain on our backup systems.

Security

We take good measures to protect our users' information from unauthorized access, disclosure, or destruction. We use industry-standard encryption to protect data in transit, and we store user data on secure servers.

Changes to Privacy Policy

We may update this Privacy Policy from time to time. If we make significant changes to policy, we will notify users by email or through the app.

Contact Information

If you have any questions or concerns about our Privacy Policy, please contact us at thepathapp.org@gmail.com